

### House rules | for your and our safety

The rules below contain the most important house rules for Van der Valk Hotel Cuijk - Nijmegen (Hotel Cuijk). These house rules has as purpose to warrant the safety of our guest and employees of Hotel Cuijk. Hotel Cuijk is requesting you the respect and accept these rules.

#### General rules

1. Because of our and your safety Hotel Cuijk is asking you friendly to follow all instructions of the employees directly.
2. Checking in is possible from 18 years old. In every tour group at least one person should be 18 years or older. The person who books the trip is responsible for all other person who they will checkin.
3. At the check in a valid ID should be showed (no copy).
4. Because of the legal rules of 'Drank- en Horecawetgeving' alcoholic drinks will not provided to visitors under the age of 18 year. If there a doubts about the age of the visitor the employees of Hotel Cuijk will ask the visitor to show an ID.
5. If there is a presumption of drunkenness in Hotel Cuijk there will be no alcohol served the the regarding guest.
6. For your and our safety, there are cameras (conform the privacy law) in various places within the hotel. Anyone who is a guest in Hotel Cuijk agrees to make recordings. In case of calamities and / or incidents, these recordings can be shown to the authorities as supporting material.
7. The management, the owner of this location and / or persons working for Hotel Cuijk cannot be held liable for any injury and / or material or immaterial damage that visitors to the location may experience.
8. Hotel Cuijk respects the privacy of all visitors. However, if there is a serious reason (for example: not following the house rules), the management of Hotel Cuijk is authorized to enter a room without permission.
9. Lost and found items must be returned to reception.
10. Hotel Cuijk is not responsible for the loss or theft of visitors' belongings. To prevent unwanted situations, Hotel Cuijk provides a safe in every room where valuables can be stored.
11. In case you have left something in the room, Hotel Cuijk will, as far as possible, help you find the lost or forgotten object. However, Hotel Cuijk is not liable for the loss of your lost and forgotten objects. Hotel Cuijk does not guarantee that your objects, even if it has already been reported that they have been found, can actually be delivered to you.

#### Prohibitions

12. The damage to and theft of hotel furnishings or room inventory is prohibited and will be charged to the perpetrator / severally liable person.
13. It is forbidden to use, trade or carry narcotics within Hotel Cuijk.
  - o Consumption of alcohol is excluded.
14. It is forbidden to use, trade or carry laughing gas and or (whipped cream) cartridges within Hotel Cuijk.
15. It is forbidden to have and / or carry weapons within Hotel Cuijk.
16. It is forbidden to cause nuisance within Hotel Cuijk for another person, through loud music, obnoxious behavior or noise of any kind.
17. It is forbidden to receive guests in rooms within Hotel Cuijk for commercial sexual activities.
18. Smoking inside the building is prohibited. In the cause that smoking is detected in the building, a cleaning fee of € 150 will be charged. If the fire alarm goes off because of smoking in the room, the call-out costs of the fire brigade will be charged.

#### Safety

19. Report a fire at the reception and / or strike the nearest fire detector.
20. Leave the building immediately in the event of a general fire alarm.
21. Never use the lifts in the event of a fire.

#### COVID-19

22. Hotel Cuijk is obliged to follow the regulations of the government and RIVM regarding COVID-19. In this context, the following additional provisions apply:
  - o It is forbidden to stay or be in the same room with more than two persons (except parents with children up to and including 12 years old).
  - o It is mandatory to maintain the distance of 1.5 meters to another.

Hotel Cuijk also requests that you observe and follow all other instructions from RIVM and the government regarding COVID-19. If you are not familiar with these instructions, a copy of them is available at the reception upon request.

Hotel Cuijk has a **zero tolerance policy**. If the house rules are not observed, no warning needs to be given. You may be requested to leave the hotel immediately. No money will be returned and any deposit paid will be retained.

The management of Hotel Cuijk will decide in all cases not provided for in these regulations.

Read and agreed:

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